



Sales & Service Policies

Sales:

A 50% Deposit is required on all sales/orders.

In Stock items may be financed with a 20% deposit or in full.

Payment(s) can be made by cash, personal check, debit card, VISA, MasterCard, Discover or American Express.

Financing is available with approved credit, from outside financing companies.

Balances Due, are to be PAID IN FULL before or on delivery, or at time of pick up, on all sales and service work.

Furniture held/stored more than 30 days must be PAID IN FULL.

Service:

Please Read All Product and Manufacturer's Warrantees and furniture care information provided in tags or by your salesperson.

Service & Repair work must be accompanied by original receipt.

Scott's & Manufacturers do not cover labor and transportation costs.

No warrantee on Clearance, Close-Out, As-Is, or Cash & Carry sales.

No warrantee on fabrics, leather or finishes unless through or by manufacturers or fabric mills.

Misuse, improper handling, weight in excess of manufacturer's or Scott's recommendations or unintended use cannot be serviced under any warranties.

Service Fees and Labor Rates:

In store, our product, sold by us: \$75. Minimum/per hour.

In store, our product, sold by others: \$100. Minimum/per hour.

In home, our sale only, when in area: \$100. Minimum/per hour.

Pick up, our sale only, when in area: \$50.

Re delivery, when in area: \$50.

Delivery, Pick up or Re delivery appointment TIME: \$100.

Delivery Charge (if sale under \$1,000.): \$50. per trip.

Delivery Charge on Clearance, Close-Out, As-Is, Cash & Carry items
\$100.

We cannot and do not service brands not sold by us.

Please contact Manufacturer with any warranty or service issue questions.

We will not be responsible for extended storage issues on furnishings held in warehouse storage for over 60 days.

Please notify us in advance of items/orders to be picked up, to allow time for staging and inspection.

We have what we feel are the most thorough home furnishing inspection procedures in the industry in place, provided we are allowed ample time to complete them.